

# Guidance for keeping a pet in your Greatwell Homes home

At Greatwell Homes we recognise that pets are a part of the family, and that owning a pet brings many benefits such as companionship, increased exercise, opportunities for socialising and improved health and well-being.

This guidance has been created to encourage responsible pet ownership and ensure our customers enjoy their homes and neighbourhoods, whether they have a pet, or don't.

## Getting permission

If you're thinking about getting a pet or would like to bring your existing pet to your Greatwell Homes home, the first thing you need to do is let us know by contacting our Customer Service team.

You will be asked to apply for written approval by signing an application form. This form sets out your new responsibilities and will help us to find out some basic information so we can make sure your home or the building you live in is suitable for your pet.

Before submitting your request to us, please consider:

- The size and positioning of your accommodation
- Your lifestyle and ability to care for your pet and meet its welfare needs

Once we have received your application form and signed declaration, we will consider your request and if we are happy that the property is suitable for your pet, we will provide written confirmation.

Please note, permission is not given until we have sent you written approval.

For more information and our Pet Policy, visit [greatwellhomes.org.uk](https://greatwellhomes.org.uk)



# Ensuring your pet's wellbeing

The welfare of our customers pets is important to us. Please also consider:

- Registration with a vet
- Pet identification
- Arrangements should you go on holiday or into hospital
- Pet insurance



## Frequently Asked Questions

### Are there any pets you will not give permission for?

Greatwell Homes will not give permission for any of the following animals to reside in customers' homes:

- Any breed of dog banned under the Dangerous Dogs Act (1991)
- An animal that would require a licence under the Dangerous Wild Animals Act (1976)
- Birds of prey
- Cattle, Horses, Goats, Sheep, or other livestock

We will not give permission for pets purchased for the purposes of commercial breeding, nor will we give permission for customers to board animals on behalf of others.

We will not give permission for pets that would be kept or tethered outside on communal areas.

### What about outdoor animals?

We may exercise our discretion when considering applications for the following pets:

- Poultry
- Micro Pigs
- Bees / Beehives

Before considering applications for the above, we will consider the welfare of the animal, and the potential impact on neighbours.

### How can I make sure I'm a considerate pet owner?

At Greatwell Homes, we want to encourage all of our customers who do own a pet to be considerate and responsible in their pet ownership, from considering which pet might best suit their home type and lifestyle to the simple things like ensuring that they do not cause noise disturbance or fouling.