

COMMUNITY INVOLVEMENT ON TOUR

Tour Dates 2023

Customer Assembly - online sessions

Thursday August 3rd 11am - 12pm

What is Customer Assembly & how can I make a difference?

August 10th 11am - 12pm In case you missed it!
What is Customer Assembly & how can I make a difference?

Customer Scrutiny - online and face to face sessions

What is Scrutiny? online

Monday 11th September 11.30am - 12.30pm

Discover how you can scrutinize our services to make sure we are doing our best for our customers.

How is research done? online

Tuesday 12th September 10.30am - 12pm

Come and see how we research what we need to know

How Scrutiny Makes a difference? online

Wednesday 13th September 1pm - 2pm

How your recommendations are put into action.

How is research done? online

Thursday 14th September 5.30pm - 6.30pm

Another chance to run through research techniques.

Extra Tour Date Added!

Face-to Face drop-in!

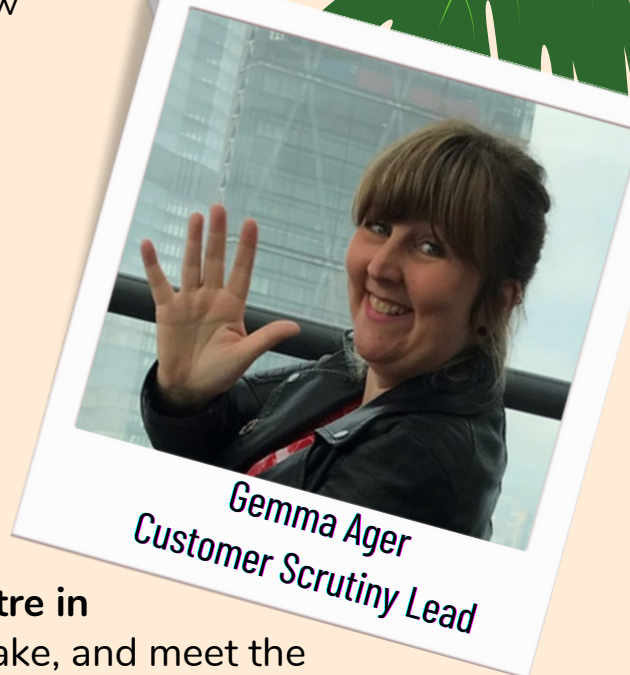
Friday 15th September 11am - 2.00pm

VENUE:- The Castle Bistro at The Castle Theatre in

Wellingborough. Join us for a free cuppa and cake, and meet the team and customers involved in Scrutiny



Nikki Glazebrook
Customer Assembly Lead



Gemma Ager
Customer Scrutiny Lead

