

Why Get Involved?

Hi, my name is Pete Allington, I am an involved customer with Greatwell Homes. My involvement besides the usual completion of surveys is primarily as chairperson of the Customer Assembly.



So, why get involved?

Well I suppose different people will have their own reasons for wishing to become involved. Personally I felt I needed to try and give something back to my local community. I know this sounds like a bit of a cliché, but it's true. Getting involved with Greatwell Homes is my way of doing this.

Believe it or not, Greatwell Homes is more than just a social housing provider. Alongside the involved customers, they do some great work in the community: planting trees, working with families on the housing estates, hosting events to help get the youngsters in our communities out of the house and socialising.

A pot of money has been put aside in order to provide much needed assistance to those of us in need of that little bit of extra help during this financial crisis we find ourselves going through. I could go on, but I am limited for space, there is so much more I could say to give you the incentive to get involved.

Talking of incentives, Greatwell Homes will make sure you are never out of pocket if you became involved, any travelling costs will be covered, payment towards your Broadband costs will be included - this is due to online meetings we hold. If you should wish to be included, a monthly reward will be paid to people that attend these meetings. There is lots of training and advice on offer, so you wouldn't be just thrown in at the deep end, and anyway we are a friendly bunch that are prepared to help each other out.



There are various groups covering varied topics, so I am sure you could find one or more to interest you. Find more information about the different groups here:

<https://www.greatwellhomes.org.uk/involvement/customer-panels/>

If you want to see what difference getting involved makes to services, take a look at:

<https://www.greatwellhomes.org.uk/involvement/the-difference-youve-made-customer-feedback/>