

If fire breaks out in your flat

- Leave the room where the fire is straight away, then close the door
- Tell everyone in your flat and get them to leave. **Close the flat entrance door behind you**
- **Do not** stop to collect personal belongings
- **Do not** stay behind to put the fire out
- If there is a lift – **do not use**
- Leave the premises by the **nearest available exit**
- **Wait outside away from the building**
- Call the Fire Service – dial 999

If you see or hear of a fire in another part of the building

- The building is designed to contain a fire in the flat where it starts. Therefore, **remain in your flat** and **ensure the flat entrance door is kept shut**.
- Should smoke start entering your flat from beneath the fire door place a wet towel along the bottom edge
- Only leave if you are told to leave by the Fire Service
- If there is a lift – **do not use**
- If you are in any doubt - it is safer to remain in your flat and await further instruction from the Fire Service

To call the fire service

- Dial 999
- When the operator answers ask for the **Fire Service**
- Speak calmly and clearly giving the address of where the fire is and your phone number
- Only hang up when the operator tells you to

If you would like this leaflet translated, please contact Customer Services on 01933 234450.

Aby otrzymać tłumaczenie tej ulotki, skontaktuj się z biurem obsługi klienta pod numerem 01933 234450

আপনি যদি এই লিফলেটের অনুবাদ করা সংস্করণ পেতে চান তাহলে অনুগ্রহ করে 01933 234450 নম্বরে ফোন করে গ্রাহক সেবা বা কাস্টমার সার্ভিসেস এর সাথে যোগাযোগ করুন।

જો તમે આ પત્રિકા ને અનુવાદિત કરવા માંગતા હો, તો કૃપા કરીને અહીં આપેલા ગ્રાહક સેવા નંબર પર સંપર્ક કરવા વિનંતી: ૦૧૯૩૩૨૩૪૪૫૦.

گر آپ اس کتابچے کا ترجمہ چاہتے ہیں تو براہ کرم کسٹمر سروس سے 01933234450 پر رابطہ کریں۔

إذا كنت ترغب في ترجمة هذه النشرة ، فيرجى الاتصال بخدمة العملاء على الرقم 01933234450

